

CERTIFICATE



Management System as per EN ISO 9001 : 2015

In accordance with TÜV AUSTRIA procedures, it is hereby certified that



POWER FACTORS SINGLE MEMBER S.A.

H/q: 48, Ethn. Antistaseos Str & serron., GR-152 31 CHALANDRI, GREECE Branch: 12 Kerkiras Str., GR-144 52 METAMORFOSI, GREECE

Applies a Quality Management System in line with the above Standard for the following Scope

DESIGN DEVELOPMENT AND MANUFACTURING OF INTEGRATED SYSTEMS FOR NETWORKING, TELECOMMUNICATION & ENERGY APPLICATIONS.

Certificate Registration No.: 010140361

Valid until: 2027-07-22

Initial certification: 2011-06-23



Maria Agapitou Head of Management Systems & Products Certification Division

Certification Body at TÜV AUSTRIA

Athens, 2025-03-11

This certification was conducted in accordance with TÜV AUSTRIA auditing and certification procedures and is subject to regular surveillance audits.

TÜV AUSTRIA HELLAS 429, Mesogeion Ave. GR-153 43 Athens, Greece www.tuvaustriahellas.gr GEMI No: 1650201000





QUALITY POLICY

Power Factors Single Member S.A. designs, develops, and implements turnkey monitoring & control solutions for energy management in the Renewable Enterprise and Telecom sector. Our vision is to provide a brighter future powered by renewable energy by utilizing best-in-class solutions across the entire asset lifecycle. The Company's strategic goal and commitment is to understand our current and future clients' needs, meet their requirements and strive to exceed their expectations.

To accomplish this, we are committed to:

- Developing high quality and innovative products and services that meet or exceed our customers' requirements with the aim to enchasing and exceeding our customers' satisfaction.
- Continuously improve our product development processes, methods and expertise.
- ➤ Developing and maintaining high level communication with our customers, suppliers, partners and other interested parties.
- > Creating and maintaining a working environment where people become fully involved in achieving our objectives and targets.
- ➤ Build a culture of continuous improvement within our organization whilst adding value to processes and all other areas of business, as well as complying with all applicable statutory and regulatory requirements.
- > Focus on enhancing customers and other interested parties' satisfaction is maintained.

To achieve this the company:

- ✓ Has developed, installed and implements a Quality Management System in accordance with the requirements of EN ISO 9001: 2015 and takes accountability for the effectiveness and the continuous improvement of the QMS.
- ✓ Promote the use of a process approach and risk-based thinking.
- ✓ Sets quality objectives and targets and provides all the resources needed for the effective QMS implementation, including training, support and encouragement.
- ✓ Communicate the importance of effective quality management implementation and encourage, engage and support all personnel's contribution to the effectiveness and continuous improvement of the QMS.
- ✓ Routinely monitor, assess, evaluate and report performance in key activities and use the data collected to make informed and effective decisions on how to improve our processes.
- ✓ Review in an annual base the effectiveness of the Quality Management System of Indicators and Objectives and the Quality Policy itself, in order to achieve continuous improvement in its performance.

It is the duty of all employees and any other person working within Power Factors to continually add value and ensure provision of high-quality services to our customers whilst carrying out their duties.

For Power Factors Single Member S.A.

5F9C8CCA52CE426... Chairman

DocuSigned by:

26 February 2025